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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/689,481	10/12/2000	Michael J. Polcyn	47524-P102US-09901295	7741
29053	7590 05/27/2003			
DALLAS OFFICE OF FULBRIGHT & JAWORSKI L.L.P.			EXAMINER	
2200 ROSS AVENUE SUITE 2800		ELAHEE, MD S		
DALLAS, TX	DALLAS, TX 75201-2784		ART UNIT	PAPER NUMBER
			2697	. 4
			DATE MAILED: 05/27/2003	.1

Please find below and/or attached an Office communication concerning this application or proceeding.

	Application No.	Applicant(s)				
Office Assistant Communication	09/689,481	POLCYN, MICHAEL J.				
Office Action Summary	Examiner	Art Unit				
	Md S Eláhee	2697				
The MAILING DATE of this communication app Period for Reply	ears on the cover sheet with t	me correspondence address				
A SHORTENED STATUTORY PERIOD FOR REPLY THE MAILING DATE OF THIS COMMUNICATION. - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If the period for reply specified above is less than thirty (30) days, a reply If NO period for reply is specified above, the maximum statutory period w Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b). Status	36(a). In no event, however, may a reply within the statutory minimum of thirty (30 fill apply and will expire SIX (6) MONTHS cause the application to become ABANI	be timely filed D) days will be considered timely. From the mailing date of this communication. DONED (35 U.S.C. § 133).				
1) Responsive to communication(s) filed on	<u> </u>					
2a) ☐ This action is FINAL . 2b) ☐ Thi	is action is non-final.					
3) Since this application is in condition for alloware closed in accordance with the practice under a Disposition of Claims						
4) Claim(s) is/are pending in the application	on.					
4a) Of the above claim(s) is/are withdrawn from consideration.						
5) Claim(s) is/are allowed.						
6)☐ Claim(s) is/are rejected.						
7) Claim(s) is/are objected to.	7) Claim(s) is/are objected to.					
8) Claim(s) <u>1-79</u> are subject to restriction and/or 6	election requirement.					
Application Papers						
9) The specification is objected to by the Examine		F				
10) The drawing(s) filed on is/are: a) acception acception at the state of th						
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).						
11) The proposed drawing correction filed on is: a) approved b) disapproved by the Examiner.						
If approved, corrected drawings are required in reply to this Office action. 12)☐ The oath or declaration is objected to by the Examiner.						
Priority under 35 U.S.C. §§ 119 and 120						
13) Acknowledgment is made of a claim for foreign	priority under 35 U.S.C. & 1	19(a)-(d) or (f)				
a) ☐ All b) ☐ Some * c) ☐ None of:	promy and or every .					
1. Certified copies of the priority documents have been received.						
2. Certified copies of the priority documents have been received in Application No						
3. Copies of the certified copies of the prior application from the International Bu	rity documents have been rec reau (PCT Rule 17.2(a)).	ceived in this National Stage				
* See the attached detailed Office action for a list of the certified copies not received.						
14) Acknowledgment is made of a claim for domestic priority under 35 U.S.C. § 119(e) (to a provisional application). a) The translation of the foreign language provisional application has been received.						
15) Acknowledgment is made of a claim for domesti						
Attachment(s)	_					
Notice of References Cited (PTO-892) Notice of Draftsperson's Patent Drawing Review (PTO-948) Information Disclosure Statement(s) (PTO-1449) Paper No(s)	5) Notice of Info	nmary (PTO-413) Paper No(s) rmal Patent Application (PTO-152)				

Application/Control Number: 09/689,481

Art Unit: 2697

DETAILED ACTION

Restriction Requirement

- 1. Restriction to one of the following inventions is required under 35 U.S.C. 121:
 - Group I. Claims 1-59, drawn to Call distribution to operator, classified in Class 379, subclass 265.01.
 - Group II. Claims 60-79, drawn to Software Program Development Tool, classified in Class 717, subclass 100.

The inventions are distinct, each from the other because of the following reasons:

- 2. Inventions Group I. Claims 1-59, drawn to Call distribution to operator, classified in Class 379, subclass 265.01, Group II. Claims 60-79, drawn to Software Program Development Tool, classified in Class 717, subclass 100 are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In this instant case, invention Group I has separate utility such as for use in Call distribution to operator for the resource management. See M.P.E.P. § 806.05(d).
- 3. Because these inventions are distinct for the reason given above and the search required for Group I is not required for Group II, restriction for examination purposes as indicated proper.
- 4. Applicant is reminded that upon the cancellation of claims to a non-elected invention, the inventorship must be amended in compliance with 37 C.F.R. § 1.48(b) if one or more of the currently named inventors is no longer an inventor of at least one claim remaining in the application. Any amendment of inventorship must be accompanied by a diligently-filed petition under 37 C.F.R. § 1.48(b) and by the fee required under 37 C.F.R. § 1.17(h).

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Conclusion

5. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Alam Elahee whose telephone number is (703) 305-4822. The examiner can normally be reached on Mon to Fri from 9:00am to 5:30pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Jeffrey Hofsass can be reached on (703)305-4717. The fax phone numbers for the organization where this application or proceeding is assigned are (703) 872-9314 for regular communications and (703) 872-9314 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 305-9600.

M. E. MD SHAFIUL ALAM ELAHEE May 23, 2003

Kimberly A. Williams
Primary Examiner
Technology Center 2600